

# Stiftung Planetarium Berlin

## Rules for Visitors

Welcome! For your visit to an establishment of Stiftung Planetarium Berlin, we would ask you kindly to observe a few rules.

### General

- Children are very welcome. Children up to the age of 8 may only visit our facilities if accompanied by an adult.
- Please follow the instructions of the staff.
- Eating, drinking and smoking are not permitted except in the places designated.
- Touching or entering the exhibits is not permitted. Exceptions are marked as such.
- Please do not enter cordoned-off areas.
- Persons who are in gross violation of the visitor regulations or who pose a threat to the safety and order of the establishment or the safety of other visitors will be expelled from the building.
- Stairs, passageways and escape routes must be kept clear for safety reasons.
- Visitors will be liable for all expenses and damage caused by their behaviour.
- Parents, teachers and other legal guardians must fulfil their duty of supervision throughout the visit. They are responsible for the persons entrusted to them.
- For safety reasons, access to the screening room cannot be granted once an event has started. In the Archenhold Observatory, this also applies to persons who leave the planetarium during the event.
- For safety reasons, only the designated paths may be used in the respective outdoor areas.
- Instruments and sculptures in the outdoor area or on roof terraces may not be entered or climbed on.
- For programmes presented in foreign languages, audio guides are available in the Zeiss-Großplanetarium, which can be borrowed at the ticket office for a deposit of €10 for individuals, €20 for families and groups.

### Hygiene regulations

To protect your own health and that of other visitors, we urgently request you to observe the following rules:

- Please keep your distance from other people as far as possible.
- We continue to recommend that you wear an FFP-2 mask.
- Persons may only enter or be present in any of the establishments if all persons present take appropriate health protection measures (in particular compliance with the designated hygiene regulations).
- Persons who have been diagnosed with a communicable infectious disease that is notifiable under the Infectious Diseases Act or a legal ordinance issued on the basis thereof are prohibited from entering our establishments.
- Persons showing symptoms of an infectious disease may be denied access to the establishments.

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## Opening hours

The notices and public announcements apply. For justified reasons (e.g. school holidays, public holidays, events, rentals, conferences, etc.), special arrangements may be made.

## Admission fee

Admission fees are set by the Board of Trustees of the Stiftung Planetarium Berlin. The notices and public announcements apply.

## Guided tours

Guided tours are conducted exclusively by persons authorised by the Stiftung Planetarium Berlin.

## Cloakroom, personal belongings and animals

- Before visiting the exhibition and / or the screening room (cinema, auditorium or planetarium), please leave larger bags, satchels and rucksacks, as well as umbrellas and other bulky items, in the cloakroom.
- Daycare groups and school classes may use lockers for a deposit of €10. You will receive the keys for this at the cash office.
- Sports equipment and larger play equipment may not be taken into the exhibition rooms or the screening room.
- Animals are generally not permitted; disabled assistance dogs are excluded.
- The cashier will be happy to accept lost property.

## Photography and filming

- Photography and filming without a tripod are permitted for private purposes, except in the planetarium room. Recordings for commercial purposes are only permitted with prior written permission and are subject to the payment of a fee and supporting documents.
- Mobile telephones are not allowed in the planetarium room.

## Liability

The Stiftung Planetarium Berlin will not be liable for items left in the cloakroom or stored in lockers, or for damage suffered by visitors through the use of the establishments and exhibits, except in cases of intent or gross negligence on the part of the Stiftung Planetarium Berlin.

## Suggestions

Suggestions, requests and comments may be entered in the visitors' book available at the cash office or communicated to the staff. You may also send us your criticism or praise by e-mail to [info@planetarium.berlin](mailto:info@planetarium.berlin). Complaints will be forwarded directly to the Executive Board.

# Stiftung Planetarium Berlin

Berlin, 15 June 2022

A handwritten signature in blue ink, consisting of several loops and a long horizontal stroke at the end.

Tim Florian Horn  
Chairman of the Executive Board of the Berlin Planetarium Foundation